

Love That Place Pty Ltd Direct Debit Agreement

Welcome to Love That Place Pty Ltd's (**LTP**) **Direct Debit Agreement (DDA)**. This DDA describes the terms and conditions of your Love That Suburb Direct Debit arrangements. Before proceeding with this DDA you must read, agree with and accept all of the terms and conditions contained in our **User Agreement**.

This DDA contains a number of references to other information pages on our **Web Site**. LTP strongly recommends that as you read this DDA, you click on such links as they may contain further terms and conditions which apply to you.

When you register for a suburb with LTP you agree to being liable for a minimum of 6 months subscription for each suburb with such subscription and monthly fee continuing until such time as you cancel that subscription in writing to LTP. Each suburb subscription requires its own DDA i.e. if you subscribe for the maximum of 3 suburbs you will need to provide LTP with 3 DDA's.

Drawing arrangements

We will only direct debit your account in the manner described in this DDA. Payments will be debited when due in accordance with this DDA.

We will issue 1/2 yearly tax invoices detailing payments made by you.

Where the due date falls on a non-business day, we will draw the amount on the next business day.

Should the original terms and conditions of this DDA need to be varied we will provide 30 days written notice of the variation.

Except to the extent that disclosure is necessary in order to process debit or as otherwise may be required by law, we will keep all information relating to your nominated account information, private and confidential. please refer to our Privacy Policy should you require more information.

Your rights

You may terminate the LTP Direct Debit drawing arrangements at any time after the minimum contract period (6 months) by giving written notice to us. We require 14 days notice prior to the due date of your next scheduled payment for that notice to be effective.

You may request a change to the drawing amount of LTP Direct Debit drawings by Contacting us and advising of your requirements. We require 14 days notice prior to the due date of your next scheduled payment.

Where you consider that a drawing has been initiated incorrectly you should take the matter up directly with us. LTP will endeavor to resolve that matter within seven days from the receipt of your request. You may also lodge a Direct Debit Claim through your nominated Financial Institution.

Your responsibilities

It is your responsibility to ensure that sufficient funds are available in the nominated account to meet a drawing on its due date. If a debit is returned unpaid by the Financial Institution you will be responsible for payment of the debit plus any return fee or administrative cost incurred by LTP.

It is your responsibility to ensure that the authorisation given to draw on the nominated account is identical to the account signing instruction held by the Financial Institution where the account is based.

It is your responsibility to advise us in writing 14 days prior to the next debit date if the account nominated by you to receive LTP Direct Debit is transferred or closed.

It is your responsibility to arrange with us a suitable alternate payment method if the LTP Direct Debit drawing arrangements are cancelled either by yourselves or the nominated Financial Institution.

It is your responsibility to supply us with any artwork you may wish to have included in our LTP correspondence.

This is a binding Agreement that will not be cancelled by you for the minimum term, being six months from the date of the first Direct Debit and by completing the Direct Debit Request you agree to being bound by this DDA.

